

**Insured Name: Carlos Ramirez****Claim #: AR-5102****Insured Address: 55 Lily Lake Road, Peterborough, ON, Canada**

### Sentimental Items – Waiver

I authorize Encircle (contractor) to attempt to clean the sentimental items: Rolex Watch  
Grandma's Wool Blanket  
Photo Albums x 5

If this is an insurance claim these items may need to be addressed with your insurer to determine who is responsible for paying for the cleaning. Depending on the circumstances additional cleaning charges may need to be split between the carrier and the property owner.

I recognize that if I proceed with cleaning of the sentimental items there may be charges that I am responsible for.

Although the items have value to you, we may not be able to restore the contents back to a sanitary condition. The restoration process may deviate from the IICRC 2015 S500 V4 standard. The customer understands this may pose a health risk by deviating from normal cleaning standards and the cleaning process and the process may affect the appearance of the items. The contractor cannot guarantee any cleaning process will be successful but will apply their industry knowledge to restore the item to the pre-loss condition.

Due to the deviance from the standard of care, additional time and costs may exceed the real value of the item.

**Additional Notes:** Customer wants these items kept in a separate container

**Insured Name: Brandon Christir****Contractor Representative Name: Jake Jones****Insured Signature:****Contractor Signature:****Date: January 29, 2020****Date: January 29, 2020**